



# NEWS RELEASE

Date: March 18, 2020  
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## Temple City to Indefinitely Close Buildings and Modify Services

In an abundance of caution for the health and safety of our staff and patrons, the City of Temple City will indefinitely close its facilities to the public beginning today.

This includes the closure of City Hall, Live Oak Park Community Center, Live Oak Park Annex and the City Yard. Despite this interruption, city staff will continue to provide essential services via phone, email or online as provided below.

Given the rapidly changing situation, the City will continue to reassess and make adjustments as necessary. Subsequent information will be posted to the city website at [templecity.us/coronavirus](http://templecity.us/coronavirus) and shared on the city's Facebook, Twitter and Instagram accounts (@connectwithtc).

### CITY SERVICES

*as of March 18, 2020, 10 a.m.*

- Animal Control: **No service change**
- Building Inspections: **Service change**  
No interior inspections of occupied structures  
  
Public can call for assistance and scheduling  
Available weekdays from 8 a.m. to noon  
*General questions: (626) 285-0488*  
*Inspection requests: (626) 656-7327*
- Business Licenses: **Service change**  
No business license inspections  
  
Applications must be submitted online  
[templecity.us/bizlicense](http://templecity.us/bizlicense)  
  
Public can call or email for questions and instructions  
[planning@templecity.us](mailto:planning@templecity.us), (626) 656-7316

- Code Enforcement: **Service change**  
No compliance inspections  
  
Cases to be prioritized based on emergency need  
Public to use hotline or online function to report concerns  
(626) 285-5240, [templecity.us/requests](http://templecity.us/requests)
- City Meetings: **Service change**  
Commission and committee meetings are canceled through April  
  
City Council meetings will continue  
Distancing protocols are in place for the Council Chambers  
Public is encouraged to view meetings online  
Public comments can be emailed  
[templecity.us/video](http://templecity.us/video), [cityclerk@templecity.us](mailto:cityclerk@templecity.us)
- City Operator: **Minor service change**  
Available weekdays from 8 a.m. to 5 p.m. for general inquiries  
(626) 285-2171 (*dial "0" for operator*)
- Dial-A-Ride: **No service change**
- Law Enforcement: **Minor service change**  
Increased patrolling efforts  
  
Public to now file property reports via phone or online  
(626) 285-7171, [lasd.org](http://lasd.org)
- Parking Enforcement: **Service change**  
No enforcement for overnight parking and street sweeping  
  
Enforcement remains in city public parking lots  
Citations will be issued for public safety violations  
(ex: red curb, blocked hydrants and driveways, double-parking)  
  
Report parking violations via phone  
(626) 285-2171, (626) 285-7171 (*after hours*)  
  
Parking citations must be paid online  
[citationprocessingcenter.com](http://citationprocessingcenter.com)

- Permits: **Service change**  
(includes building, planning and encroachment)  
  
Public to call for questions and instructions re: online submittals  
*Building inquiries: (626) 285-0488*  
*Planning inquiries: (626) 656-7316*
- Public Works: **No service change**  
(includes streets, sidewalks, signals and city trees)  
  
Report service and maintenance needs via email or phone  
*info@templecity.us, (626) 285-2171, (626) 285-7171 (after hours)*
- Recreation: **Service change**  
No classes, programs, activities or community events  
No public picnic shelter or community room rentals
- Senior Programming: **Service change**  
No classes, activities or excursions  
Senior lunch program to provide take-out meals
- Street Sweeping: **No service change**
- Trash Pick-Up: **No service change**

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*To learn more about the coronavirus, visit the LA County Department of Public Health website at [publichealth.lacounty.gov](http://publichealth.lacounty.gov).*